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ISO 9001 20000-01 27001

Inc. 5000

CMMI level 3

SYNERGY
IMAGINATION | INGENUITY | INTEGRITY

Synergy Capabilities

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About SYNERGY

One Partner. Infinite Potential.

Functional Verticals

- Health IT
- National Security

Core Capabilities

- Waterfall to Agile Transformation
- Agile Based Software Development
- Operations & Maintenance
- System Modernization
- System Migration
- Systems Integration
- RMF-based Accreditation/Cybersecurity
- Business Process Reengineering
- Mobile Solutions

Contract Vehicles

- CIO-SP3 8(a) Track: 75N98119D00005
- GSA 8(a) STARS II: GS00Q17GWD2083
- GSA Schedule 70: SIN 132-51, SIN 132-56
- Professional Services Schedule (PSS): SIN 871 1, SIN 874 1
- SBA 8(a) Sole Source
- Business Capability Lifecycle Management (B-CLM) Projects IDIQ: FA7014-19-D-5000
- Seaport-e: Zone 2 – N00178-14-R-400

"8(a) certified small business providing a full spectrum of information technology services & solutions"

Customers (Federal and Commercial)

US Coast Guard
Defense Health Agency
US Air Force
Veterans Affairs
Defense Information Systems Agency
US Marine Corps
Commercial Healthcare Customer
US Army

NAICS

541511	Custom Computer Programming
541512	Computer Systems Design
541519	Other Computer Related Services
541611	Admin. Management Consulting
541618	Other Management Consulting

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About SYNERGY

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"8(a) certified small business providing a full spectrum of information technology services & solutions"

Certifications	Benefits
CMMI Level 3, ISO 9001, ISO 20000-01, ISO 27001	Consistent organizational process and quality control
SBA Certified 8(a) Small Business & GSA STARS II	Supports directed award
Top Secret Security Facility Clearance	Provides resources with appropriate clearance to access DoD network
DCAA Approved Accounting System	Supports Time & Material, Firm Fixed Price or Cost Plus Fixed Fee contract

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Proven Results
Any Problem Can be Solved with SYNERGY

Capability	Description	Customers
Waterfall to Agile Transformation	✓ O&M support for 80+ systems ✓ Implementation of Scaled Agile Framework (SAFe) governance	• US Coast Guard
Business Process Reengineering	✓ Conduct Market Reach and Analysis of Alternatives (AoA) ✓ Design and build software application using diverse COTS platforms	• US Air Force • DISA
System Integration	✓ Consolidation and integration of legacy systems across DoD and VA ✓ Service Oriented Architecture (SOA) based integration of legacy EHR systems within DHA ✓ Integration of over ten subscribing applications with a common Business Intelligence platform ✓ Integration of prior authorization data across 500 providers using .NET MVC based web application	• DHA • US Air Force • Alameda County, CA Community Health Center Network (CHCN)

Agile Development	✓ Utilized Agile SCRUM and Kanban techniques to build
	  ✓ Veteran facing mobile application
	  ✓ VA-DoD Joint Credentialing Software
	  ✓ Mobile and Web applications to connect providers with managed care office
	✓ AWS-based Continuous Integration/Continuous Delivery capability
		• VHA
		• DHA
		• CHCN
		• DISA

Cyber Security	✓ End to End Assessment & Authorization (A&A) based accreditation (ATO) for multiple DoD systems ✓ Hands-on knowledge of implementing RMF-based accreditation process using eMASS (DISA)	• DHA • US Air Force • DISA
Mobile Solutions	✓ Cloud-based Mobile Application Development (MAD) Platform ✓ Mobile-based Products on both iOS and Android platform ✓ Built over 10 Veterans facing mobile applications ✓ Build mobile-based automated workflow for Medical Directors	• VHA • CHCN • Product Offering

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Proven Results
Any Problem Can be Solved with Ingenuity

Capability	Description	Customers
System Modernization	✓ **Modernized a legacy web portal to a Single Page Web Application for CHCN** ✓ Conducted extensive UI/UX re-engineering ✓ Designed complex workflow to interface with external stakeholders (e.g. Providers, Clinicians, Claims Processing Group) ✓ Interfaced with various back end business processes (e.g. Patient Lookup, Electronic Health Record, Claims, and Insurance data) ✓ Implemented self-administered user registration ✓ **Upgraded three legacy mobile application (iOS) to device agnostic mobile web applications for VA** ✓ Extensively used JavaScript libraries to manage static and dynamic components ✓ Implemented RESTful web services, responsive design, and user authentication	• CHCN • VA
Operations and Maintenance	✓ **Successful O&M Support for SDD BI Common Services (BCS) Platform** ✓ Capacity Services Environment Management (Applied Security Patch and COTS Upgrade) ✓ Monitored IAVA and POAMs; applied security fix ✓ Conducted Backup (Recovery) and managed DR environment ✓ **Ongoing O&M support for Commercial Healthcare Organization** ✓ Follow Agile Kanban method to monitor, prioritize, and apply Enhancements and Defect Fixes ✓ Conduct security audit ✓ Manage Dev and Test environments	• DHA • CHCN
System Migration	✓ **Successfully redesigned and migrated BCS platform to Capacity Services** ✓ Installed and Configured BCS platform in Production, Production-Test, DR, and Demo-Training environments ✓ Migrated over 5,000 users and over 2 TB data from Legacy BOXi reporting system to the BCS platform in Capacity Services in support of applications such as M2, PEPR, SNPMIS, EAS, DOEHRS-IH, and DMHRSi ✓ Supported planning and coordination of Systems Integration Test (SIT) and Limited User Validation (LUV) test	• DHA

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Current Prime Contracts

US Coast Guard

- Conduct Software Engineering, Application development, and IT systems support to the USCG Operations Systems Center (OSC), Kearneysville, WV
- Provide IT systems support for nearly all financial service systems matters, including invoice payments, travel claims, and household moves at the USCG Financial Center (FINCEN), Chesapeake VA

US Air Force

- Single award IDIQ providing business transformation, acquisition process & policy reform, CPIC, enterprise architecture, enterprise IT governance, software development using Agile, system engineering & requirements capture, and system integration. Support SECAF-level priorities at SAF/MG and A&AS support to Air Force Functional planning acquisition of new capabilities
- Perform case analysis and case administration activities to facilitate decisions on behalf of the Secretary of the Air Force for 10 Boards

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Current Prime Contracts

US Marine Corps

- Migrate legacy USMC budget planning and programming financial system to Navy platform. Deliver packaged requirements to Navy, migrate historical data, write & deliver end-user training and desktop SOPs, and execute future state DOTMLPF-P organizational change

DISA

- Conduct Software Engineering, Requirements Analysis, Implementation, Acquisition, and Cost Analysis support
- Conduct market research and capability demonstrations to evaluate enterprise application development/deployment platforms

CHCN

- Mobile and application development solution partner for Managed Care provider under California Medicaid program. Included network logical and physical design and build, SharePoint and .NET application development and database administration

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