



MCSG Technologies was established in 2005 and has been supporting Government agencies and customers since incorporation. MCSG is an SBA 8(a) certified, Native American owned, small disadvantaged business with operating locations in Oklahoma City, OK, Colorado Springs, CO, and Lanham, MD. MCSG is ISO 9001:2015; ISO/IEC 20000-1:2018; and ISO/IEC 27001:2013 certified. MCSG provides technology and services solutions that support a wide range of DoD, federal, state and local government customers and clients. MCSG core competencies include Full lifecycle Software Engineering, Systems Engineering, Test & Evaluation, Operations & Sustainment, Information Technology, Information Assurance, Training/Exercise/Wargame, Modeling & Simulation, and Health & Human Services.

Corporate Information	NAICS					
DUNS: 968343744	517410	541219	541512	541611	541715	611420
CAGE CODE: 6EPD5	517919	541330	541513	541614	541990	611430
Primary NAICS: 541715	518210	541511	541519	541618	561110	611512

Key discriminators include our ISO 9001:2015; ISO/IEC 20000-1:2018; and ISO/IEC 27001:2013 Certifications.

- ISO 9001:2015 promotes the adoption of a process approach developing, implementing and improving the effectiveness of a Quality Management System (QMS) enhancing customer satisfaction by meeting their specific requirements. MCSG’s QMS ensures Quality by “Delivering Excellence to Our Customers.” MCSG’s QMS benefits our customer by providing cost effective solutions and services consistently meeting or exceeding expectations with regards to cost, schedule, and performance.
- ISO/IEC 20000-1:2018 provides an internationally recognized service management standard that doesn’t only relate to IT service management (ITSM). *“Establishing, implementing, maintaining and continually improving a service management system (SMS). An SMS supports the management of the service lifecycle, including the planning, design, transition, delivery, and improvement of services, which meet agreed requirements and deliver value for customers, users and the organization delivering the services.”*
- ISO/IEC 27001:2013 is the only auditable international standard that defines the requirements of an ISMS (information security management system). An ISMS is a systematic approach consisting of processes, technology and people that helps you protect and manage all your organization’s information through effective risk management. At the heart of an ISO 27001-compliant ISMS are business-driven risk assessments, which means you will be able to identify and treat security threats according to your organization’s risk appetite and tolerance.

With our ISO 9001:2015; ISO/IEC 20000-1:2018; and ISO/IEC 27001:2013 certifications coupled with our core competencies, MCSG provides key support to multiple agencies:

- National Aeronautics and Space Administration (NASA)
- Department of Defense (DoD)
- Federal Aviation Administration (FAA)
- Depart of Health and Human Services (HHS)

Current contracts include:

Software Engineering Services (SES) III: MCSG supports the National Aeronautics and Space Administration (NASA) by providing quality software products, services, and expertise to ensure the success of NASA missions and stakeholders. Our products and services expertise includes flight software systems, ground software systems, science data systems, software technology infusion, mission environments, software engineering, software systems engineering, secure coding, software/data systems project management, mission operations, mission validation capabilities, development and test, information technology, and system administration. Our focus is on the development of reusable, secure flight and ground architectures and frameworks to reduce mission cost, maximize development schedule, minimize customer programmatic/technical risks, and increase the scientific value of information products.

Innovation, Integration, and Information Support Contract (3IS II): MCSG supports the United States Space Force (USSF) Space Training and Readiness Command (STARCOM) by providing systems engineering, wargaming, exercise planning, software engineering, test and evaluation, information technology, information assurance, configuration management, communications support, training development and delivery, help desk services, program management, security management, SAP/SAR, SCI, modeling and simulation, network engineering, SIPRNET, JWICS, NIPRNET, instructional system design, national systems, and ISR support to the warfighter.

Plans & Programs Engineering Design Support (PEDS): MCSG supports the United States Space Force (USSF) 50th Space Communications Squadron by providing communications systems design, architecture design, and customer support in defining requirements. MCSG determines technical solutions as well as design, develop and implement site support to include installs, testing and evaluation of new and upgraded equipment. We also ensure communications and information systems integrate with local, Air Force, and DoD architectures.

Information Technology Service Management (ITSM): MCSG provides software and system engineering, design, development, configuration, integration, testing and life-cycle support services that are needed to support the BMC Remedy Enterprise system, infrastructure, and supporting or enabling technologies, and related training, in support of the Department of Defense (DoD), the Department of the Navy (DoN), and Homeland Security. ITSM provides a wide range of services to meet a variety of customer business needs, from linking warfighters to source of support providers, to Navy Enterprise Data Centers enabling efficient management of assets, changes, resources and services to ensure the best possible levels of service quality and availability are maintained. ITSM is an agency-level enterprise toolset customers use to efficiently manage their business IT services across their entire lifecycle – from cradle to grave.

Information Technology Support Services (ITSS) for the Federal Aviation Administration (FAA): MCSG supports the Enterprise Service Center (ESC) at the Mike Monroney Aeronautical Center (MACC) by providing software development on the FAA/ESC’s Instrument Procedure Development System (IPDA) along with their Oracle eBusiness platform. MCSG provides systems administration on Windows 2008, 2012, and 2016 server platforms as well as network administration, IT systems security and help desk services to over 2000 ESC users. We also provide Systems Analysts, Information Engineers, Programmers, Web Developers and Database Administrators supporting Oracle 11g and 12c platforms and on customer server virtualization efforts.

Indian Health Services (I.H.S.) Administrative Support: MCSG supports I.H.S. by providing support relating to local and wide area networks and data/video telecommunication requirements. MCSG provides help desk services for over 800 users. We administer and operate the help desk system using a ticket tracking system while providing telephone support for IT problems. MCSG installs newly acquired IT equipment/systems and ensures maximum benefit from managing systems properly. We assist in managing, operating, and monitoring the communication networks and interfaces to the LAN/WAN including traffic loadings, data characteristics, patterns, and quality of service performance.

Center of Disease Control Prevention (CDC) Division of Global Migration and Quarantine (DGMQ) Quarantine Center Virtual Call Center: During a U.S. Government-wide response (such as COVID-19), daily call volume to the QS can increase to upwards of 1000 calls per day. To manage the incoming call volume, DGMQ established a QS Virtual Call Center (VCC). The QS VCC diverts incoming calls from the public and the media to other established agency sources. Quarantine Station public health partners are routed to a VCC agent who use an online platform (MAX Agent) to receive, transfer and enter disposition codes from any location with an internet connection. QS VCC call agents assess partner inquiries and answer the call on their own (if a simple inquiry) or warm transfer the call to the appropriate QS (if a complex or specific inquiry).

Other current contracts include:

Contract	Agency
Project Manager Mission Command (PM MC) Mission Command Support Center (MCSC)	Department of the Army

United States Space Force (USSF) Classified VTC/AV Support	United States Space Force
Information Management and Technology (IM&T) Cybersecurity Services	Defense Security Cooperation Agency

Strategic Growth Strategy:

With an expectant graduation date of 19th June 2024, from the Small Business Administration’s (SBA) 8(a) program, MCSG is proactively leveraging our demonstrated past performance on the contracts above to successfully transition out of the SBA 8(a) program. Currently MCSG’s calendar year (CY) 2023/2024 business development pipeline is spread out between 8(a) Primes, Non-8(a) Prime, and Subcontractor pursuits.

CY 2023/2024	
8(a) Primes	10 %
Non 9(a) Primes	80%
Subcontracts	10%

Examples of MCSG’s CY 2023/2024 pursuits are categorized in the table below. This is just a snapshot of some of our pursuits that is consistent with our growth strategy ensuring MCSG’s continued success upon graduating from the SBA’s 8(a) program.

CY 2023/2024 Strategic Pursuits			
Contract Title	Role	Category	Amount
AFTAC MS IT	Prime	Non-8(a)	\$24,900,000
RISE	Prime	Non-8(a)	\$340,000,000
AFINC III	Prime	Non-8(a)	\$66,048,311
FDSS IV	Prime	Non-8(a)	\$165,000,000
CYOFTS III	Prime	8(a)	\$62,500,000
BOS-IT	Sub	Non-8(a)	\$13,500,000
ETIS IV	Sub	Non-8(a)	\$13,700,000