

CAPABILITY STATEMENT

Ustronics.com Inc. was established in the year 2000 with a dedicated professional team, provides satellite products and communications services to federal, state, and local governments and agencies. Ustronics is located in Sterling, Virginia, and is a leading provider of mobile, maritime, and VSAT satellite solutions, and multichannel, mass messaging platform suitable for emergency operations services and first responders. Ustronics has a GSA contract, which carries numerous satellite products and satellite subscription packages from various reliable vendors.



Core Competencies

Satellite Communications

Ustronics's satellite communication products and services are suitable for use in a wide variety of applications, including disaster recovery, first response, emergency management, and logistical support. Our main satellite product line includes, but is not limited to:

- VSAT
- Maritime Communications
- Satellite Hotspot
- Satellite Push-to-Talk Radio
- Aviation Connectivity
- GPS/Tracking
- Connectome (Emergency Command Center Solution)
- Customized Communication Solutions Provider
- Satellite Mobile Terminals
- Satellite Phones
- IOT
- M2M



Multi-Channel Communication Platform

Ustronics's mass messaging platform is able to send messages through SMS, MMS, Voice, E-mail, Satellite messaging, Fax, and Social Media and is designed to meet government standards. Below are some of its key features and capabilities:

- Emergency Mass Notification
- Crisis Management Communications
- Automated Severe Weather Alerts
- IT Alerting
- Cloud-Based Platform
- ISO 27001 Information Security Certified
- In-Built Contact Organization Tools
- Multi-Channel Delivery
- Advanced Analytics
- API Access



Online Fax

Ustronics's online fax platform is a highly secure, HIPAA compliant tier 1 cloud fax solution. It possesses AES 256-bit encryption for its data, utilizes a secure TLS 1.2 data transport encryption protocol, and can be used for faxing PHI and other sensitive information. With maximum reliability routing and dedicated relationships with Tier-1 carriers, faxes sent through Ustronics's solution arrive substantially faster and more reliably than competitors faxes.



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Past Performance

Ustronics has worked with a wide range of customers, including federal, State and local government agencies at multiple levels, in addition to private enterprise and non profit organization worldwide. Some of the customers that Ustronics has served are as follows:



United States Army

As part of its mission, the United States Army requires reliable methods of communication capable of functioning in a wide range of geographic areas, including remote locations. To meet this requirement, Ustronics provided the U.S. Army with satellite phones, VSAT, and service plans for hardware.



United States Navy

U.S. Navy vessels travel the globe, there are often few options for communications at sea. Commercial satellite communication is one of the alternative option for U.S. Navy vessels to remain in constant contact with other vessels or shore facilities. Ustronics provided maritime satellite terminals and secure satellite phones to the U.S. Navy, as well as service plans.



United States Department of States

Working alongside the U.S. State Department, Ustronics launched an SMS-based social network, with the goal of improving public . communication, helping to improve civil society and the growth of democracy in the area of operation. At one point, this network contributed to up to 25% of the SMS traffic in the country of operation in a given year.



United States Department of Homeland Security

Ustronics provided USCIS, an entity under the DHS, with SMS capabilities, creating a complete SMS system and integrating it with the existing USCIS system. SMS capabilities were used by USCIS to contact applicants, providing a quick and efficient method for immigration applicants to learn about updates to their immigration status.



City of New York

Ustronics has a Master Satellite Services Agreement with the City of New York to provide satellite products and services to the city and its municipal entities. Ustronics offers various satellite subscription plans, such as Iridium Go and Inmarsat BGAN postpaid plans, and satellite hardware like Iridium Certus and VSAT hardware.



State of California

Ustronics also possesses a statewide satellite contract for the State of California. Under this contract, Ustronics is able to offer satellite voice and data services to California government agencies and entities. There is no limit on the maximum number of satellite services that can be provided by Ustronics under this contract, highlighting its ability to meet various levels of demand.



National Oceanic and Atmospheric Administration (NOAA)

As part of their mission, NOAA vessels frequently need to remain in contact with other vessels and shore facilities. Satellite phones are one highly reliable method of communications for NOAA vessels to use, Ustronics provides NOAA with satellite phones and satellite phone services.



West Virginia National Guard

The West Virginia National Guard, as part of its operations, requires a substantial amount of satellite hardware, such as fly away kits, fixed dishes, and antennas, as well as service plans for that hardware. Ustronics provided a substantial amount of satellite hardware to the West Virginia National Guard as well as the hardware service plans.



State of Kentucky

Ustronics has a master agreement with the State of Kentucky for satellite services. Under this contract, Ustronics is able to offer satellite voice, Push-to-talk, and data services to any Kentucky government agencies and entities across the state. Currently many emergency response services in the State of Kentucky utilize satellite push- to- talk service through Ustronics.