



# CAPABILITY STATEMENT

Corporate: 3601 SW 160<sup>th</sup> Ave., Suite 110 · Miramar, FL 33027

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## Core Competencies

International Support Group (ISG) is a minority, small disadvantaged business (SDB) and 8(a) Certified company. Founded in 2009, ISG is headquartered in Miramar, Florida. ISG performs facility operations and maintenance services such as HVAC, Plumbing, Electrical, Preventive Maintenance, Repairs, Janitorial Services, Grounds Maintenance, Pest Control, and Environmental Services. Our Construction Division provides construction and renovation services. ISG's IT Division provides system integration, networking, help desk support, database management and custom programming.

Primary NAICS	NAICS Description	Pertinent Info																			
561210	Facilities Support Services	EIN	27-1004667																		
238220	Plumbing, Heating and Air-Conditioning	DUNS	832760479																		
561720	Janitorial Services	CAGE	5TJ55																		
561730	Landscaping Services	UEI	GPP9B7X8MRM9																		
561990	All Other Support Services	<ul style="list-style-type: none"> <li>✓ Small Disadvantaged Business</li> <li>✓ 8(a) Certified</li> <li>✓ ISSA CIMS-GB</li> </ul>																			
236220	Commercial and Industrial Building Construction																				
541511	Custom Computer Programming Services																				
541512	Computer Systems Design Services	<table border="1"> <thead> <tr> <th colspan="2">Customers</th> </tr> </thead> <tbody> <tr> <td>Collier County, FL</td> <td>NOAA</td> </tr> <tr> <td>DHS/CBP</td> <td>US Air Force</td> </tr> <tr> <td>Dept. of Interior</td> <td>US Army</td> </tr> <tr> <td>Dept. of Labor</td> <td>US Marine Corp</td> </tr> <tr> <td>Dept. of State</td> <td>US Navy</td> </tr> <tr> <td>FAA</td> <td>USACE</td> </tr> <tr> <td>GSA</td> <td>USDA</td> </tr> <tr> <td>Lockheed Martin</td> <td>Watauga Cnty, NC</td> </tr> </tbody> </table>		Customers		Collier County, FL	NOAA	DHS/CBP	US Air Force	Dept. of Interior	US Army	Dept. of Labor	US Marine Corp	Dept. of State	US Navy	FAA	USACE	GSA	USDA	Lockheed Martin	Watauga Cnty, NC
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Contact Information																					
Robert 'Bobby' Bennett President/CEO bbennett@internationalsupportgroup.com (M) 954-483-8623		Tim Merchant Sr. Vice President tmerchant@internationalsupportgroup.com (M) 904-613-6898																			

## Sample of Operations & Maintenance Contracts

Customer	Contract Name & Description	Contract No.	PoP	Value
Army	Custodial Support Services at Carlisle Barracks	W91QF024C0001	02/01/24 – 02/28/29	\$3,406,972
<ul style="list-style-type: none"> <li>• Daily janitorial services for the prestigious US Army War College consisting of 49 cleanable buildings.</li> </ul>				
DOL	Interim Security & Caretaker Services at ATL Job Corp	1605AE-22-C-0005	08/01/22 – 01/31/23	\$1,178,123
<ul style="list-style-type: none"> <li>• ISG provides Caretaker/Vacant Property Services for the Office of Job Corps (OJC) in Atlanta, GA.</li> <li>• Security services for a 25-acre site.</li> <li>• Grounds Maintenance including mowing, edging, pruning, and watering.</li> <li>• Pest Control.</li> </ul>				
NAVFAC	Fleet Readiness Center Southeast (FRCSE) HVAC Services	N6945022D0027	04/01/22 – 03/31/26	\$5,556,241
<ul style="list-style-type: none"> <li>• Perform HVAC Control Services for FRCSE at NAS Jacksonville.</li> <li>• Maintain Direct Digital Control (DDC) Systems.</li> <li>• Provide Test and Balance (TAB) services on existing HVAC and Industrial Ventilation systems.</li> </ul>				
DOL	Homestead Caretaker & Security Services	1605AE-22-C-0002	01/01/22 – 06/30/24	\$2,232,374
<ul style="list-style-type: none"> <li>• ISG provides Caretaker/Vacant Property Services for the Office of Job Corps (OJC) in Homestead, FL.</li> <li>• Security services for sixteen (16) buildings and three (3) structures within a 40-acre site.</li> <li>• Preventive and Facility Maintenance to include HVAC and other mechanical systems.</li> <li>• Grounds Maintenance including mowing, edging, pruning, and watering.</li> <li>• Pest Control.</li> <li>• Custodial Services</li> </ul>				
USACE	81 <sup>st</sup> Municipal Services AL/MS	W912HP21C1003	09/30/21 – 09/29/26	\$918,897
<ul style="list-style-type: none"> <li>• Janitorial Services.</li> <li>• Landscape Services.</li> <li>• Services provided at 2 reserve centers in AL and 3 reserve centers in MS.</li> </ul>				
USACE	81 <sup>st</sup> Municipal Services GA/TN	W912HP21C1002	09/01/21 – 08/31/26	\$1,959,948
<ul style="list-style-type: none"> <li>• Janitorial Services.</li> <li>• Landscape Services.</li> <li>• Services provided at 7 reserve centers in GA and 2 reserve centers in TN.</li> </ul>				
FAA	Denver ATCT, BB, TRACON, and Café O&M Services	697DCK-21-D-00006	07/01/21 – 06/30/24	\$654,792
<ul style="list-style-type: none"> <li>• Facilities management and maintenance of buildings, systems, and equipment.</li> </ul>				
FAA	Denver TOC Operations & Maintenance	697DCK-21-C-00077	04/01/21 – 03/31/26	\$2,476,690

Sample of Operations & Maintenance Contracts				
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	<ul style="list-style-type: none"> <li>Facilities management and maintenance of buildings, systems, and equipment.</li> <li>Janitorial Services.</li> <li>Landscape Services.</li> <li>Refuse Services including bulk recycle and disposal.</li> <li>Snow Removal.</li> <li>Mail Collection and Distribution.</li> </ul>			
FAA	Vegetation Control in Puerto Rico	697DCK-21-C-00050	02/01/21 – 01/31/26	\$365,965
	<ul style="list-style-type: none"> <li>Vegetation Control to maintain line of sight on road to include mowing and trimming or brush, shrubs and trees along roadways, fence lines, power lines and power poles.</li> <li>Mud slide road maintenance.</li> <li>Maintaining Drainage Structures.</li> <li>Gate maintenance.</li> <li>Road striping.</li> </ul>			
GSA	Janitorial Services for TSA at Fort Myers & Sarasota	47PE0720D0004	10/01/20 – 09/30/25	\$916,908
	<ul style="list-style-type: none"> <li>Janitorial services for TSA at SW Florida International Airport, Midfield Terminal Complex (MTC) in Fort Myers, FL; and the Sarasota Bradenton International Airport in Sarasota, FL.</li> <li>Janitorial services are provided seven (7) days a week and include floor care (shampooing).</li> </ul>			
FAA	Janitorial Services, Miami FL	697DCK20C00183	10/01/20 – 09/30/25	\$2,270,032
	<ul style="list-style-type: none"> <li>Janitorial services at the Main Facility Building, all outlying buildings, and the Child Care Facility (CCF) at FAA's Air Route Traffic Control Center (ARTCC) in Miami, Florida.</li> <li>Janitorial services include floor care (stripping, waxing, and shampooing).</li> <li>Additional daily COVID preventive cleanings and COVID response.</li> </ul>			
DHS	Custodial & Grounds Services at Grand Marais Border Patrol Station	70B03C20C00000127	09/01/20 – 08/31/25	\$282,553
	<ul style="list-style-type: none"> <li>Daily weekday janitorial services and floor care including stripping, waxing, and shampooing.</li> <li>Refuse including recycle and disposal.</li> <li>Pest Control.</li> <li>Grounds Maintenance.</li> <li>Snow Removal.</li> </ul>			
USACE	Custodial Services at HECSA	W912HQ20C0005	07/27/20 – 01/26/24	\$4,481,880
	<ul style="list-style-type: none"> <li>Daily weekday janitorial services for 12 buildings (&gt; 315k sq. ft) on Humphrey's Engineering Center (HEC) and Fort Belvoir, VA.</li> <li>Floor care including stripping, waxing, and shampooing.</li> </ul>			
USACE	O&M Services at W. Kerr Scott Dam & Reservoir, NC	W912PM20C0011	04/01/20 – 10/31/24	\$4,332,354
	<ul style="list-style-type: none"> <li>Operation and Maintenance services to USACE at W. Kerr Scott Dam &amp; Reservoir during peak and off-peak seasons.</li> <li>Cleaning Services.</li> <li>Maintaining Buildings, Structures, Mechanical, Electrical, Water Supply and Sewage Disposal Systems.</li> <li>Maintenance of Grass, Trees and Landscape Areas.</li> <li>Maintenance and Repair of Earthen Dams, Rip rap, Ramps, Beaches and Bulkhead Walls.</li> <li>Maintenance and Repair of Signs, Trails, Walkways, Roads, Barricades, Gates, Parking Areas, Wheel Stops, Fencing and Posts.</li> <li>Natural Resources Management.</li> <li>Boundary Line Maintenance.</li> <li>Providing Aids to Navigation, Refuse Removal, and Courtesy Dock Maintenance.</li> <li>Perform Repairs and Shoreline Stabilization.</li> </ul>			
DOL	Gainesville Caretaker/Vacant Property Services	1630DC20C0009	02/24/20 – 02/23/22	\$1,095,000
	<ul style="list-style-type: none"> <li>ISG provides Caretaker/Vacant Property Services for the Office of Job Corps (OJC) in Gainesville, FL.</li> <li>Security services for twelve (12) buildings and 47-acres site.</li> <li>Preventive and Facilities Maintenance to include HVAC and other mechanical systems.</li> <li>Grounds Maintenance including mowing, edging, pruning, and watering.</li> <li>Pest Control.</li> <li>Inventory of Equipment and Property to sustain operational status and prevent damage or deterioration of real property and equipment.</li> </ul>			
FAA	Jacksonville Consolidated Facilities Maintenance	697DCK20C00077	02/13/20 – 02/28/25	\$6,066,888
	<ul style="list-style-type: none"> <li>Daily janitorial services at many FAA buildings including air traffic control towers in Orlando, Sanford, Daytona, Gainesville, Jacksonville, Tallahassee, and Pensacola.</li> <li>Internal and external window cleaning including on the towers.</li> <li>Floor care including stripping, waxing, and shampooing.</li> <li>Additional daily COVID preventive cleanings and COVID response.</li> <li>Grounds maintenance services</li> <li>Refuse services</li> <li>Pest Control services</li> <li>Elevator maintenance and repair</li> </ul>			
USACE	Preventive Maintenance & Service for the 63rd Army Reserve Regional Support Command Region 1	W9127S19D0017	08/06/19 – 01/05/23	\$8,679,000

Sample of Operations & Maintenance Contracts				
Customer	Contract Name & Description	Contract No.	PoP	Value
	<ul style="list-style-type: none"> <li>Major teaming partner performing Facilities Maintenance on about 1M Sq. Ft./12 reserve centers locations in Arkansas and Oklahoma.</li> <li>Preventive Maintenance; Inspection, Testing &amp; Certification; and Service Calls (emergency, urgent and routine) include HVAC, Plumbing, Electrical, Sewer, Fire Alarms, Fire Systems, Elevators, and Building &amp; Structures.</li> <li>Perform IDIQ repair, restoration, modernization requirements which are beyond the scope of Service Calls, as well as related tasks such as preparation for and restoration from accidents &amp; natural disasters.</li> </ul>			
USACE	Preventive Maintenance & Service for the 63rd Army Reserve Regional Support Command Region 3	W9127S19D0016	07/20/19 – 12/19/22	\$7,214,244
	<ul style="list-style-type: none"> <li>Major teaming partner performing Facilities Maintenance on over 1.2M Sq. Ft./14 reserve centers locations in Southeast Texas including Houston, Austin/Round Rock, Corpus Christi, Brownsville, and Laredo.</li> <li>Preventive Maintenance; Inspection, Testing &amp; Certification; and Service Calls (emergency, urgent and routine) include HVAC, Plumbing, Electrical, Sewer, Fire Alarms, Fire Systems, Elevators, and Building &amp; Structures.</li> <li>Perform IDIQ repair, restoration, modernization requirements which are beyond the scope of Service Calls, as well as related tasks such as preparation for and restoration from accidents &amp; natural disasters.</li> </ul>			
US Army	Post-wide Custodial Services at Fort Novosel (Rucker), AL	W9124G19C0007	04/15/19 – 10/14/24	\$4,044,855
	<ul style="list-style-type: none"> <li>Daily weekday janitorial services at 141 buildings on Fort Novosel (Rucker).</li> <li>Floor care including stripping, waxing, and shampooing.</li> </ul>			
USACE	HVAC Maintenance Services for Florida Recruiting Centers	W912EP18C0026	09/18/18 – 09/23/23	\$204,868
	<ul style="list-style-type: none"> <li>Provide preventive maintenance at repair services to US Armed Forces Recruiting Centers in Orlando, West Palm Beach, and Coral Springs, FL</li> <li>HVAC maintenance services include, but are not limited to, preventative maintenance, scheduled maintenance, repair and replacement of parts, and inspection of HVAC equipment and systems.</li> </ul>			
DHS	Grand Forks AFB Consolidated	70B03C22C00000068	08/15/22 – 03/31/25	\$3,437,000
	<ul style="list-style-type: none"> <li>Services for 2 buildings for CBP on Grand Forks Air Force Base and Pembina Border Patrol Station</li> <li>Daily weekday janitorial services and floor care including stripping, waxing, and shampooing.</li> <li>Refuse including recycling and disposal.</li> <li>Pest Control.</li> <li>Grounds Maintenance.</li> <li>Snow Removal.</li> </ul>			
USDA	Maintenance at National Agricultural Library	1232SB18C0008	08/01/18 – 09/30/22	\$3,435,077
	<ul style="list-style-type: none"> <li>ISG currently provides facility maintenance services for the USDA's National Agricultural Library (NAL), 350k sq. ft, 15 story building, in Beltsville, MD.</li> <li>Preventive Maintenance; Inspection, Testing &amp; Certification; and Service Calls (emergency, urgent and routine) include HVAC, Plumbing, Electrical, Sewer, Fire Alarms, Fire Systems, Elevators, and Building &amp; Structures.</li> <li>Perform IDIQ repair, restoration, modernization requirements which are beyond the scope of Service Calls, as well as related tasks such as preparation for and restoration from accidents &amp; natural disasters.</li> </ul>			
NOAA	National Weather Service Office Puerto Rico Grounds	1305M322PNWWP0120	04/01/22 – 03/31/27	\$101,052
	<ul style="list-style-type: none"> <li>Performing grounds maintenance at NOAA's building in Puerto Rico including mowing, fertilizing, weed control, and pressure washing.</li> </ul>			
NOAA	National Weather Service Office Puerto Rico Janitorial	1305M322PNWWP0087	03/01/22 – 02/28/27	\$184,248
	<ul style="list-style-type: none"> <li>Daily weekday janitorial services at NOAA's building in Puerto Rico.</li> </ul>			

Sample of Construction Contracts				
Customer	Contract Name & Description	Contract No.	PoP	Value
USACE	INSCOM Turnstile, Sidewalk & Signage at Fort Belvoir, VA	W912DR22C0017	04/28/20 – 08/26/22	\$169,520
	<ul style="list-style-type: none"> <li>Design and construct a Pedestrian Security Turnstile with adjoining swing Gate</li> <li>Construct sidewalk on each side of the Turnstile and Gate</li> <li>Construct new sidewalk from visitor parking lot, including relocating hand hole structures and underground utilities</li> <li>Replace 150 "Type B" room identification signs with "Type A" signs</li> <li></li> </ul>			

Sample of Information Technology (IT) Contracts				
Customer	Contract Name & Description	Contract No.	PoP	Value
USAF	USAFA IT	FA700019C0001	03/01/19 – 02/28/26	\$4,157,685
	<ul style="list-style-type: none"> <li>Teaming partner to KIRA Training Services at US Air Force Academy (USAFA) in Colorado Springs, CO supporting the USAFA Civil Engineering (CE) Base Maintenance Support contract.</li> <li>Maximo implementation &amp; daily Maximo support.</li> <li>General IT Systems Administration and Customer Support.</li> <li>System administration for CE Automated Information System (AIS)</li> <li>System administration support for 10<sup>th</sup> Civil Engineer Squadron (10 CES) systems such as ACES, AWIMS, GEOBASE, TRIRIGA, BUILDER, EMCS, Fire Alarm Control Systems, WWTP, and Advantor Security System.</li> <li>Network support.</li> <li>IT security support.</li> <li>Web and content support for websites and portals.</li> <li>IT Acquisition and Asset Management.</li> </ul>			

